

## Life Support Training Center (LSTC)- Frequently Asked Questions

QUESTION	ANSWER
<b>REGISTRATION</b>	
How do I register for a BLS or ACLS course?	Visit <a href="http://www.cecenter.stanfordhospital.com">www.cecenter.stanfordhospital.com</a> then select 'CEPD Online Registration' link to search dates and/or register.
How do I renew my BLS or get BLS certification for the first time?	<p>We offer two options to for BLS:</p> <ol style="list-style-type: none"> <li>1) <b>BLS Provider Course</b> – 4-hour classroom course. 100% classroom training means students are with an AHA instructor for their entire learning experience.</li> <li>2) <b>BLS HeartCode Online with Skills Check</b> – eLearning blended with hands on skills check. Complete course online, then come in for a one-hour skills testing session with an AHA instructor. Certificate of completion must be presented at check-in.</li> </ol> <p>We recommend you attend the BLS provider course if it is your first time getting certified or have not renewed your certification in several years.</p>
How do I renew my ACLS?	<p>We offer two options to for ACLS:</p> <ol style="list-style-type: none"> <li>1) <b>ACLS Renewal Course</b> – classroom course</li> <li>2) <b>ACLS HeartCode Online with Skills Check</b> – eLearning blended with hands on skills check. Complete course online, then come in for a one-hour skills testing session with an AHA instructor. Certificate of completion must be presented at check-in.</li> </ol>
What if I have never taken ACLS?	We offer an ACLS 2-Day Initial course 3 times/year (approximately once per catalog).
My card has expired, what are my options?	Email <a href="mailto:LSTC@stanfordhealthcare.org">LSTC@stanfordhealthcare.org</a> and include date of expiration.
Do you offer BLS during ACLS renewal/update courses?	No, per AHA guidelines, this is no longer an option. For your convenience, BLS skills checks are available <u>before</u> each ACLS renewal course and ACLS skills checks. You must register separately for the BLS skills check offered on the same day as your ACLS course.
What if I am late for BLS or ACLS (skills or classroom)?	Latecomers will not be permitted after the course has started due to vital course information being missed.
How can I tell if a course is full?	The 'waitlist' option will be active; you will need to add yourself to the waitlist. You will be notified by email if a space becomes available.
Where is Stanford's LSTC classroom courses and/or skills checks held?	Please check your confirmation email or our website to confirm your location.
<b>PREREQUISITES</b>	
All LSTC courses require computer access and a valid email address	
BLS Courses	None
ACLS Renewal	<ul style="list-style-type: none"> <li>• Valid AHA ACLS provider card</li> <li>• Perform high-quality of BLS skills</li> <li>• Read and interpret ECGs</li> <li>• Understand ACLS drugs</li> <li>• Perform bag-mask ventilations</li> <li>• Pre-course assessment (proof of completion will be collected at check-in)</li> </ul>

ACLS HeartCode	Proficiency in ACLS skills
ACLS 2-Day Initial Course	<b>Prerequisites are NOT taught during the course.</b> Prerequisites include having knowledge of EKG interpretation skills and cardiac pharmacology. We do offer <i>Essentials in ECG Analysis</i> once/catalog. (Please see <a href="#">‘Catalog Course List’</a> page 2 for date).
How can I learn basic knowledge of ECG interpretation and cardiac pharmacology?	After you register for the ACLS 2-day initial course, you will have access to our AHA ACLS eBook. If you feel you need additional knowledge, please visit the AHA website <a href="http://www.onlineaha.org">www.onlineaha.org</a> for computer based learning options.
<b>CONTINUING EDUCATION CREDIT</b>	
Do you offer continuing education (CE) for BLS Courses and ACLS?	BLS – No CE hours offered because this is considered a basic course. ACLS Initial (2 days) – 12 CA BRN CE hours (must attend both days) ACLS Renewal – 6 CA BRN CE hours <ul style="list-style-type: none"> <li>• ACLS Online/Skills Check – CE/CME/CEH hours awarded through AHA, NOT CEPD</li> </ul>
How do I get a CE Certificate upon completion of my ACLS classroom course (renewal or initial only)?	CE Certificates will be available for printing after midnight following the ACLS class and will be active for 3 years after the class date. <ol style="list-style-type: none"> <li>1. Go to <a href="http://www.cecenter.stanfordhospital.com">www.cecenter.stanfordhospital.com</a>, click the link ‘CEPD Online Registration’</li> <li>2. Select SHC/LPCH Employee or Returning Customer</li> <li>3. Log In following the instructions</li> <li>4. Click “My Courses” tab at top of page and select course you want to print CEs - select button to print CEs</li> </ol>
How do I get a CE Certificate upon completion of my ACLS Skills Check?	ACLS Skills Check CE’s are awarded through the AHA only (not CEPD) <ol style="list-style-type: none"> <li>1. Sign in at <a href="http://www.onlineaha.org">www.onlineaha.org</a></li> <li>2. Click on “Certificates and CME/CE”</li> <li>3. Click on the “Request” button next to course in the “Apply for CME/CE Section”</li> <li>4. Fill out the form and submit it to obtain the CME/CE certificate</li> <li>5. If you have any questions or need further assistance, please contact the AHA by email at <a href="mailto:help@onlineaha.org">help@onlineaha.org</a> or call (888) 242-8883, Monday-Friday, 8:00am- 5:00pm CST.</li> </ol>
<b>ONLINE COURSE KEYS</b>	
How do I receive my “key” for online access?	After your registration is complete, your key will be emailed to you from <a href="mailto:keys@onlineaha.org">keys@onlineaha.org</a> within 48 business hours.
I’ve registered for a skills check but haven’t received my online access key – what do I do?	We apologize in advance if you did not receive your key. Please email <a href="mailto:lstc@stanfordhealthcare.org">lstc@stanfordhealthcare.org</a> if you did not receive an email from AHA with your key after 48 business hours. Students who register on a Friday after business hours will be sent a key first thing Monday morning.
<b>MISCELLANEOUS</b>	
Do you offer PALS or NRPS?	No, please contact Lucile Packard Children’s Hospital at Stanford by calling 650-497-8933 for more information or visit <a href="http://www.stanfordchildrens.org/en/search/default?search-term=PALS">http://www.stanfordchildrens.org/en/search/default?search-term=PALS</a> .
Do you offer ATLS?	No, please contact Stanford Health Care Trauma Department at 650-723-7570 for more information.
Who can I contact for further information regarding BLS and/or ACLS offered through Stanford’s LSTC?	Please email <a href="mailto:LSTC@stanfordhealthcare.org">LSTC@stanfordhealthcare.org</a> or call 650-725-9938. <b>For a faster reply, email works best.</b>